

PRIVACY POLICY

Last updated on the 7th of July 2018.

Weego Technologies Limited is committed to protecting its users' privacy. The following Privacy and Cookie Policy outlines the information Weego Technologies Limited (hereafter "Weego, "we", or "us") may process and how we may use that information to better serve visitors and Users while using our website (the 'Website') our Web portal (the 'Web portal') our mobile customer application (the 'App') and our on-demand services (collectively the "Services"). Please review the following carefully so that you understand our privacy practices.

If you have questions about this Privacy and Cookie Policy, please reach out at to us.

1. DEFINITIONS

"User" means a person who has signed up and is registered with Weego for the use or potential use of the Services.

"Partner" means the party having sole responsibility for the driving transportation service if the service is provided by a third party.

"Courier" means the person who is an employee or business partner of, or otherwise retained by Weego and/or Partner and who provides the logistic/transportation service to the User.

'Vehicle' means a vehicle that is owned and/or used by Weego and/or a Partner to provide the logistic and other services.

2. GENERAL

Weego has the right to carry out the processing of personal data by Weego. The notification indicates what data are processed by Weego, and for what purpose, and to which persons or entities the data will be provided.

3. FOR WHAT PURPOSES DO WE PROCESS YOUR PERSONAL DATA?

3.1. TECHNICAL AND FUNCTIONAL MANAGEMENT OF THE WEBSITE, WEB PORTAL AND APP

When you visit our Website, our website administrators process technical data such as your IP-address, visited webpages, the internet browser you use, your previous/next visited websites and the duration of a visit/session to enable us to deliver the functionalities of the Website. In addition, in certain instances the browser may prompt you for your geo-location to allow us to provide you with an enhanced experience. With this technical data our website administrators can manage the Website, for instance by resolving technical difficulties or improving the accessibility of certain parts of the Website. This way, we ensure that you can (continue to) find the information on the Website in a quick and simple manner. For this purpose, we also use cookies. See paragraph 8 for our cookie policy.

When you use our App, we also process technical data such as your IP-address, Device ID or MAC-address, and information about the manufacturer, model, and operating system of your mobile device. We use this data to enable us to deliver the functionalities of the App, resolve technical difficulties, provide you with the correct and most up to date version of the App and to improve the function of the App.

3.2. CUSTOMER SERVICE

When you register as a User, we will collect your name, email address, country, language, password, mobile phone number and IP-address. We will use your contact details to send you a welcoming email to activate your account, to communicate with you in response to your inquiries, and to send you service-related announcements, for instance, if our Services are temporarily suspended for maintenance. We will use your registration information to create and manage your Weego account. We may deactivate your account if we suspect that you use our App to commit fraudulent or illegal acts or if you violate our terms of use.

3.3. ENHANCING YOUR WEEGO EXPERIENCE GEO-LOCATION INFORMATION

When you use the App through your mobile device, and only if you have consented thereto, we will track your geo-location information, on a real time basis only. We use this information to allow you to view the Couriers in your area that are close to your location, set your pick-up location and send it to the requested Courier, and see the requested Courier approaching on a map in real time. We may also use this real-time geo-location information to address user or courier support, technical, or business issues that may arise in the course of your use of the App.

If you do not consent to the tracking of your geo-location, you will still be able to use the basic features of the App. You can turn the geo-location tracking off at the

device level, also temporarily. Your mobile device informs you when geo-location is tracked by displaying the GPS arrow icon.

Weego is committed to only use geo-location data to perform the pickup and delivery service.

3.4. PERSONAL INFORMATION

NAME

When you request a logistic service via your use of the App, Website or Web portal we provide your first name or last name to Weego courier and/or Courier/Partner who accepts your request for transportation so that the Courier may contact and find you.

PHOTO

If you choose to upload a photo to your Weego account, your photo will be viewable by the Courier who is delivering your logistic service so that the Courier is able to verify your identity. You may remove or replace your photo at any time by logging into your account on the App.

TELEPHONE NUMBER AND PUSH NOTIFICATIONS

If you have requested a logistic service through the Website or the App, from the time that the Courier clicks on your order to fulfill the service, until we pick up/or deliver your item, you and the Courier will have the ability to contact each other, via the mobile phone used to request the service.

3.5. MARKETING

Weego may use your contact details to send you general updates regarding Weego news, special offers and promotions. You may at all times opt-out of receiving these updates.

3.6. GENERATING MANAGEMENT INFORMATION AND STATISTICAL DATA

Weego uses your personal data in an anonymized and aggregated form to closely monitor which features of the Services are used most, to analyze usage patterns and to determine where we should offer or focus our Services. We may share this information with third parties for industry analysis and statistics.

4. OUR DISCLOSURE OF YOUR INFORMATION

We may employ third party companies and individuals to facilitate or provide the Services on our behalf, to process payment, provide customer support, provide geo-location information to our Couriers, to host our job application form, to perform Website-related services (e.g., without limitation, maintenance services, database management, web analytics and improvement of the Website's features) or to assist us in analyzing how our Services are used. These third parties have access to your personal information only to perform these tasks on our behalf and are contractually bound not to disclose or use it for any other purpose. Weego will disclose your personal data to the extent that this is legally required, or necessary for the establishment, exercise or defence of legal claims and legal process; or in the event of an emergency pertaining to your health and/or safety.

5. YOUR RIGHTS

As a user, you have the right to information regarding your personal account, including information that you've provided to us and information regarding each logistic service requested via the App, Website or Web portal. You may at any time request correction or erasure of your personal data.

6. RETENTION

Unless specified otherwise in this Privacy and Cookie Policy, we will retain your information until you cancel your Weego account. If you wish to cancel your Weego account or request that we no longer use your information to provide you services, please contact us.

7. SECURITY

Weego has taken appropriate technical and organizational security measures against loss or unlawful processing of your personal data. To this purpose, your personal data are securely stored within our database, and we use standard, industry-wide, commercially reasonable security practices such as encryption, firewalls and SSL (Secure Socket Layers). However, as effective as encryption technology is, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply won't be intercepted while being transmitted to us over the Internet. Any transmission of information by you to Weego is at your own risk. We recommend that you do not disclose your password to anyone.

8. COOKIE POLICY

The Website uses "cookies". A cookie is a small text file that we place on your computer or mobile device to enable various features of the Website. You can change your cookie settings to accept or not accept cookies in your browser settings.

THE WEBSITE USES THE FOLLOWING COOKIE CATEGORIES:

Essential: Weego uses cookies necessary to enable or enhance certain functionality of the Website, such as recalling your recent actions on the Website or remembering your Website settings. If you have cookies disabled in your browser, these cookies will be blocked.

Non-essential: Weego uses Google Analytics' cookies. If you have cookies disabled in your browser, these cookies will be blocked. Google Analytics is a web analysis service that is offered by Google Inc. Google Analytics uses cookies to analyze the usage of the Website by Users to give Weego an insight in the way Users use the Website.

9. CHANGES IN THIS PRIVACY POLICY

We may update this privacy statement to reflect changes to our information practices. If we make any material changes we will notify you by email and by means of a notice on the Website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices. Modifications will be effective on the day they are posted.